



**NDIS Quality
and Safeguards
Commission**



About the Positive Behaviour Support Capability Framework

NDIS Quality and Safeguards Commission



Easy English



Hard words

This book has some hard words.

The first time we write a hard word

- the word is in **blue**

- we write what the hard word means.

You can get help with this book



You can get someone to help you

- read this book

- know what this book is about

- find more information.



About this book



NDIS Quality
and Safeguards
Commission

This book is written by the NDIS Quality and Safeguards Commission.

We are also called the NDIS Commission.



The NDIS Commission was set up to make sure NDIS **participants** get services that are

- good

and

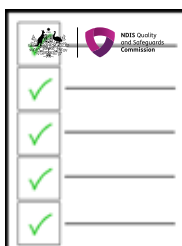


- safe.

Participants are people who get support from the NDIS and have an NDIS plan.



This book is about the **Positive Behaviour Support Capability Framework**.



The framework has rules to make sure people with disability get the best positive behaviour support services.

What is positive behaviour support?



Positive behaviour support helps people to

- live better lives



- have fewer **behaviours of concern**.

Behaviours of concern are actions that might **not** be safe.

For example, if a person hurts someone.



Positive behaviour support means changing things to help a person feel better.

For example

- do things a person likes



- go to places a person likes



- stop things a person does **not** like.



Positive behaviour support also means fewer or no **restrictive practices**.



Restrictive practices are things that stop people from doing what they want.

For example, if a person is kept in a locked room.

About the framework

The framework is based on

- laws made for the NDIS



- laws about **human rights**.

Human rights are things that every person should have.



Positive behaviour support providers **must** follow these laws.



Lots of people helped to make the framework.

For example, we heard ideas from

- people with disability and their supporters



- positive behaviour support providers



- people from disability groups



- government.

Who can give positive behaviour support?

Positive behaviour support providers must be **registered** with the NDIS Commission.

Registered means a provider is

- checked

and

- approved.





A behaviour support **practitioner**

- can have their own business or work for someone else



- can write reports and plans.

Practitioner means a person who gives positive behaviour support services.

Levels of positive behaviour support practitioners

There are 4 levels of positive behaviour support practitioners

1 Core

2 Proficient

3 Advanced

4 Specialist



Positive behaviour support practitioners

- can do tasks at their level



- can go up to a higher level when they have the right skills



- can work together



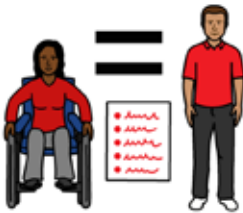
- can learn from each other.

How does positive behaviour support work?

The positive behaviour support framework is based on important values.

For example

- respect
- law
- human rights
- team work
- honesty.



Positive behaviour support practitioners give lots of services.

For example, they **must**



- write reports

- write plans



- make the plans happen



- check the plans work.

Providers and practitioners **must** follow the framework values when they give services.



More information

For more information contact the behaviour support team at the NDIS Commission.



Call 1800 035 544



Website www.ndiscommission.gov.au



Email behavioursupport@ndiscommission.gov.au

National

Relay

Service

If you need help to speak or listen

Contact the NDIS Commission through the National Relay Service or NRS.

Call the NRS help desk

1800 555 660

Go to the NRS website

communications.gov.au/accesshub/nrs

The text and information (other than the excluded materials) contained in this document, 'About the Positive Behaviour Support Capability Framework' (Easy English version), is licensed under the Creative Commons Attribution 4.0 International Licence. Licence URL: creativecommons.org/licenses/by/4.0/legalcode.

Please attribute: © NDIS Quality and Safeguards Commission 2020.

If you create a derivative of this document (other than the excluded materials), the NDIS Quality and Safeguards Commission requests the following notice be placed on your derivative: Based on NDIS Quality and Safeguards Commission data.

Certain text, images and information incorporated in this publication were created by Scope (Aust) Ltd at www.scopeaust.org.au and Tobii Dynavox.

Scope (Aust) Ltd produced this Easy English version with the NDIS Quality and Safeguards Commission in February, 2020. The 'Easy English' style of writing is © Scope (Aust) Ltd 2020 ("Clear Written Communications - The Easy English Style Guide"). All Rights Reserved Worldwide. To contact Scope about its Easy English style of writing and its services call 1300 472 673 or visit www.scopeaust.org.au

The following materials contained in this document are not licensed under Creative Commons ('excluded materials'):

- The Picture Communication Symbols in this publication, which are © 1981–2020 by Tobii Dynavox. All Rights Reserved Worldwide. Used with permission. Boardmaker™ is a trademark of Tobii Dynavox.
- The Australian Commonwealth Coat of Arms, www.pmc.gov.au/government/commonwealth-coat-arms

Permission must be obtained from Tobii Dynavox or any other of the relevant third parties (as applicable) to use, copy, reproduce, digitise, adapt, modify, communicate or publish any part of the above excluded materials.